Doing it differently at PPV
13 October 2017

Kathy Mitchell, Chief Panel Member
Process of continual change and improvement

- Listen to key stakeholders
- Development of alternative ways to conduct hearings
- Trial and test new ideas
- Call parties back to discuss post hearing (e.g., Social Housing Renewal SAC and Major Hazards AC)
Online process for all Advisory Committees and EES inquiries through *Engage Victoria*.

All information going online – review of privacy obligations to allow submissions to go online in the future.

Almost immediate upload of West Gate Tunnel Project documents (343 documents).

Electronic processes – no hard copies of evidence, timetable.
• **Round table discussions** (Residential Zones)
• **No Directions Hearings** (smaller panels, Government Land SAC)
• ‘**Mediation**’ at Directions Hearings – resolution or narrowing of issues
• **Multiple amendments being heard and considered as one process** (eg Shepparton, Macedon Ranges, Bendigo, with Moorabool, Pyrenees, et al going forward)
• **Proactive direction by Panel** (as appropriate), seeking resolution/agreement/testing ideas
Hearing processes

**Social Housing Renewal Standing Advisory Committee**
- Partially held at community centre with translators, drop-in style
- PPV attendance at Community Information sessions
- Joint sessions

**West Gate Tunnel Project**
- Full Hearing held in Footscray with concurrent and after hours sessions
- Community Information session before the main hearing

**Major Hazard Facilities Advisory Committee**
- Convened workshop with parties to discuss key directions before finalising report with one lawyer commenting “we should do more of this”
Government Land SAC – ‘The Audience’
• For staff and users of PPV
• Developed new PLANET course in 2017 (two sessions)
  – Held at PPV over two days
  – Senior Member initiated and run
  – Included ‘mock’ hearing using members, witnesses, lawyers
How can PPV evolve?

What we have heard...

- Panel to act as mediators where potential consensus is evident
- Like VCAT, require submitters to ‘show cause’
- Online and electronic by 2019
- Remove Panel processes where submission(s) does not relate to amendment
- Greater regulation of cross-examination
- Set fair, and consistent time limits on parties

Your thoughts are welcome